LSO REPORT

THE HILL HOUSE, UPPER COLQUHOUN STREET, HELENSBURGH, G84 9AJ

LSO

The premises website can be viewed here – https://www.nts.org.uk/visit/places/the-hill-house

An application for a provisional licence, the applicant is hopeful of a quick confirmation following completion of works. In essence the applicant describes this National Trust property as Hill House a Rennie McIntosh treasure with a box like structure cover-all to protect it from the elements. This visitor attraction is now seeking to expand toward private functions such as weddings, and to include the sale of alcohol, on and off.

The Licensing Standards Officer has been in touch with the agent and exchanged emails to tweak the application and the Operating Plan in line with Board policy.

A Disabled Access Statement has been requested and has been submitted prior to the Board Meeting. As a result of discussions an updated Operating Plan has been submitted.

Operating Plan

Question 1
On and off sales

Question 2: On Sales
Sunday to Thursday 10:00 to midnight
Saturday & Sunday 10:00 till 1am

Board Policy suggests 11:00am for opening hours, however as a visitors centre-matching opening hours, the Board may wish to consider the applicant's preference. For 10:00am.

Question 3: Off sales

Monday to Sunday 10:00am till 6:00pm

Question 4: Seasonal variation

The property will be open to the public all year with the exception of Christmas Day and New Year's Day. However, the premises may open for any pre-booked private event or function.

Question 5: Activities

Conference, restaurant, receptions, clubs, recorded, live, dance, theatre, films and outdoor drinking

Where answered yes, further details;

Conference, restaurant facilities, receptions, weddings, events and social functions may take place before, during and out with the core licensed hours.

Recorded music may be provided in connection with pre-booked receptions, functions or events before, during and out-with the core licensed hours. Recorded music may also be played as background music in the shop and café areas before, during and out-with the core licensed hours.

Live performances, dance facilities, theatre and films may be available before, during and outwith the core licensed hours during pre-booked events.

Outdoor drinking facilities will be available on the lawned areas; these areas will be used by customers to consume soft drinks and as a smoking facility before, during and after core licensed hours.

Question 5(f): Any other activities

The Premises will be used for: free flow and guided tours; family events and activities; educational school visits; and evening events such as lectures and debates, classical music concerts, murder mysteries, alcohol tasting events, theatre and film showings, shopping events etc. These are examples of events which may be held but are not exhaustive.

These events may be held before, during and out with the core licensed hours but no alcohol will be sold or consumed out-with the core licensed hours.

Marquees may be erected for pre-booked events such as receptions, weddings, events and social functions where alcohol may be purchased and consumed beyond 10:00pm and for the duration of any pre-booked event. No alcohol will be sold or consumed out with the core licensed hours.

Additionally, a roof terrace (viewing platform) on the second floor which is fully covered will be open for the use of the public during and out with the core licensed hours. No alcohol will be sold or consumed out with the core licensed hours.

Question 6

(On sales only)

Children and Young Persons

Terms

Children and Young Persons will be permitted access when accompanied by an adult 18 years or over.

Ages

Children: 0 – 15 years

Young Persons: 16 & 17 years

Times

10:00 to 18:00 daily unless attending a pre-arranged/pre-booked event or function, for the duration of that event.

Parts

All public areas with the exception of the immediate vicinity of any bar counter.

Question 7: Capacity

On Sales – 200 persons in house and box with an additional 300 in the marquee.

EHO

The LSO will visit the premises along with the EHO to meet the applicant's representative. The HO will be asked to submit a section 50 certificate and to approve a noise management plan with regard to the overall use of the premises.